

Hazel Irish R. Pagulayan

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Professional Summary

Instructional Designer and Licensed Professional Teacher with experience in higher education, curriculum development, and digital learning design. Skilled in creating human-centered learning experiences using ADDIE and SAM, and developing student-facing materials through platforms such as Canvas LMS and Articulate 360. Proven ability to collaborate with subject matter experts and cross-functional teams to design engaging, standards-aligned learning solutions. Strong communicator with the ability to translate complex concepts into clear, learner-friendly content, and experienced in working independently or within distributed teams using digital collaboration tools.

Education

Master of Arts in Language and Literature Instruction

September 2020 - Present
Rizal Technological University
Boni Ave, Mandaluyong City

Bachelor of Secondary Education major in English

June 2010 - March 2014
Olivarez College
Dr. A Santos Ave, Parañaque City

Work Experience

Coordinator, NSTP-CWTS Department

Air Link International Aviation College, Pasay City
July 2025 - April 2026

- Led the redesign of Civic Welfare Training Service 1 and 2 courses using the ADDIE model, resulting in improved course structure, learner engagement, and positive feedback from both administration and students. The redesigned courses enabled students to focus on real-life solutions to environmental problems through more applied and community-based learning activities.
- Received consistent excellent evaluations from faculty members who delivered the redesigned courses, highlighting clarity, relevance, and effectiveness of instructional materials.
- Organized and facilitated two major field activities, a tree planting initiative and a coastal clean-up, which were highly praised by participants for their impact and organization.

Instructor, General Education Department

Air Link International Aviation College, Pasay City
July 2019 - April 2026

- Applied the SAM instructional model and Bloom's Taxonomy to develop and implement a new Purposive Communication course, leading to higher student engagement and improved learning satisfaction, as evidenced by consistent 'Excellent' stakeholder evaluation ratings.
- Redesigned and maintained e-learning course materials utilizing Google Workspace and Microsoft 360 to effectively transition to an e-learning synchronous and asynchronous modality, promoting accessibility for distance learners.
- Designed and delivered ALIAC-branded digital learning modules for General Education courses using Canvas LMS, Microsoft 360, Filmora, and Google Workspace, integrating Canva elements.

Coordinator, General Education Department

Air Link International Aviation College, Pasay City
June 2022 - November 2024

- Improved departmental efficiency by developing a centralized, simple website that consolidated all resources, optimized workflows, enhanced accessibility, and ensured compliance with ISO 9001:2015, PACUCOA, and CHED.
- Contributed to curriculum revision efforts for General Education courses in technical, engineering, and aviation programs, resulting in enhanced course alignment with industry standards and improved student learning outcomes.
- Developed a general elective course on English language proficiency using the ADDIE model in response to industry and institutional needs.

- Provided onboarding and re-training utilizing Articulate Rise 360 and Google Workspace, leading to improved faculty proficiency.

Assistant Team Leader / ESL Tutor

Chungdahm Philippines, Makati City

December 2018 - July 2019

- Ensured team accountability and seamless class operations by proactively monitoring attendance and resolving technical issues utilizing Google Sheets and Trello, resulting in improved punctuality and uninterrupted learning experiences.
- Provided tailored General and Business English instruction to Japanese students, integrating real-time pronunciation and grammar feedback with targeted assessments, resulting in enhanced language accuracy and measurable student progress.
- Designed customized lesson plans and employed interactive teaching methods, providing personalized coaching that enhanced student engagement, comprehension, and fluency in English communication.

Senior High School Teacher

Manila Tytana Colleges, Pasay City

June 2017 - June 2018

- Designed and delivered interactive Filipino and English lessons that fostered language proficiency and critical thinking, resulting in improved student engagement and comprehension.
- Improved academic performance through diverse teaching methodologies and targeted assessments, providing constructive feedback that supported student growth.

English Teacher

Rogationist College, Parañaque City

May 2015 - June 2017

- Enhanced language proficiency and critical thinking skills by delivering interactive English electives and Speech classes, fostering student engagement and confidence.
- Improved journalistic and writing skills by mentoring English and Journalism Club members and leading the editorial process for the school newsletter, ensuring high-quality, timely publications.

Online and On-site English Tutor

Edubox in the Philippines Inc., Parañaque City

November 2014 - May 2015

- Enhanced language acquisition and retention by delivering personalized online and in-person English lessons, incorporating real-life applications and immersive teaching methods.
- Improved student performance through interactive lesson plans, discussion-based activities, and targeted assessments, providing data-driven feedback for continuous learning progress.

Certifications and License

Instructional Design Foundations and Applications

March 2025

University of Illinois Urbana-Champaign

Verification: <https://www.coursera.org/account/accomplishments/verify/OE7FBXC90A7J>

Licensed Professional Teacher

May 2027

Professional Regulatory Board

PRC #1338087

Issued date: November 26, 2014

Teaching English as a Foreign Language Certification

February 2025

TEFL Professional Institute - Teacher Record

Verification: <https://teacherrecord.com/checking/TR3215318207>

Registered Editor and Writer

February 2024

National Book Development Board

Registration No. 6924

Publication - Research

Exploring The Users' Perspectives on Ethical Integration of Artificial Intelligence into Aviation Curriculum: an In-Depth Analysis

Skills

Computer Proficiency: Learning Management Systems (Canvas, Google Classroom), Authoring Platform (Rise 360, Storyline 360), Digital Instructional Tools (Mentimeter, Quizizz), Microsoft Office & Google Workspace, and Multimedia Software (Canva, Filmora, CapCut)

Pedagogy and Instruction Skills: Learner Engagement and Active Learning Strategies, Instructional Design Methodologies, Assessment and Evaluation, Storyboarding, Curriculum Planning and Development, Course Plan Designing and Implementation, Industry-Integrated Curriculum Development, and Learning Management System (LMS) Maximization

Administrative and Organizational Skills: Team Management and Leadership, Project Management, Scheduling and Calendar Management, Record-Keeping and Documentation, Event Planning and Coordination, Quality Assurance and Accreditation Compliance

Languages: English (Advanced), Filipino (Native)